




First Title Insurance Core Topics Package

2024 | 3 hours | 3 CPD points

Introduction: First Title Insurance	
Practical Legal Ethics	
	Demystifying Ethics: Fundamentals <p>As the legal landscape evolves, solicitors are faced with novel ethical challenges, arising from both innovative technology and changing client practices. This session will examine some of those challenges and provide the tools practitioners will need to create and maintain ethical (and successful) practices. Issues covered include:</p> <ul style="list-style-type: none">• The potential impact of technology on evidence• The rise of referral fees• The perils of social media <p>Presenter: Shane Budden, Special Counsel, QLS Ethics and Practice Centre, Queensland Law Society</p>
Practice Management & Business Skills	
	From rookie to rainmaker – Advancing your legal career through online marketing <p>Discover the power of online marketing in propelling your legal career forward. This session will unveil essential strategies, tactics, and tools tailored for legal professionals to thrive in the digital age. Elevate your practice from rookie status to becoming a rainmaker in your field.</p> <p>Presenter: Clarissa Rayward, Director, Brisbane Family Law Centre; Accredited Specialist (Family Law) – Qld</p>
Professional Skills	
	Managing difficult clients <p>This session provides tips, techniques and strategies for communicating effectively with difficult clients. Gain insights into the typical behaviours of difficult clients, understand why clients are presenting with difficult behaviours and learn practical approaches for managing behaviours in different contexts.</p> <p>Presenter: Colette Bots, Director, Family Domestic Violence and Elder Law Practice, Caxton Legal Centre</p>

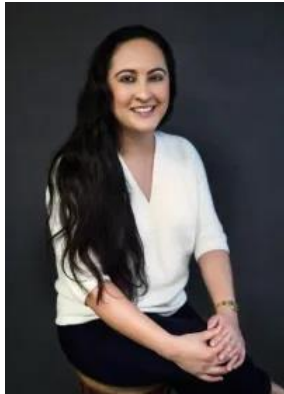
Track Partner and Core Package Partner





SYMPOSIUM

Presenters



Colette Bots

Director, Family Domestic Violence and Elder Law Practice, Caxton Legal Centre

Colette is Director of the Family, Domestic Violence and Elder Law Practice at Caxton Community Legal Centre.

She has practiced in family law, domestic violence, elder law, child protection and civil law and has extensive experience in advocating for First Nations clients.

Colette is passionate about access to justice and empowering clients who face intersectional issues.



Shane Budden

Special Counsel, QLS Ethics and Practice Centre, Queensland Law Society

As a Special Counsel Ethics in the QLS Ethics and Practice Centre/QLS Solicitor Support Pty Ltd, Shane provides ethical guidance and instruction to practitioners. He contributes significantly to the QLS journal *Proctor*, both through his regular column and by authoring feature articles.

Shane was admitted in 1992 and worked in general practice with a focus on Criminal Law, before moving to in-house work, initially with the Ipswich City Council internal legal team.

Prior to joining QLS he headed up the internal legal team at the Queensland Building Construction Commission/Queensland Building Services Authority and was Chair of the Society's Government Lawyers Committee.



Clarissa Rayward

**Director, Brisbane Family Law Centre
Accredited Specialist (Family) – Qld**

Clarissa is a wife, mum and divorce lawyer who runs a multidisciplinary family law practice, Brisbane Family Law Centre. She is an Accredited Specialist in Family Law, collaborative professional and mediator.

In her 'other life' Clarissa runs a business called 'Happy Lawyer, Happy Life' which provides resources for lawyers looking to build sustainable and 'happy' careers in law.

Clarissa specialises in working with separating families in a way that keeps them away from the Courts and enables them to remain friends for the future. This takes courage, and is not for everyone, but divorce is one of the most challenging moments any of us can experience and after 20 years in Family Law Clarissa has come to learn that a long, expensive and combative legal process is rarely good for anyone